

Century Insurance Group Leniency Guidance on Premium Financed Accounts During COVID19

State leniency orders addressing premium payment, notices of cancellation and nonrenewal for commercial insureds are guiding our actions as we navigate our obligations during this unprecedented global event. Updates are occurring by the minute and can differ vastly between states. Century understands that our agency partners are doing everything they can to stay compliant and do what's right to protect our clients and insureds. Thank you for your diligence and dedication to Century and our great industry!

While it is our licensed surplus lines agents' responsibility to keep track of and comply with state guidelines, we hope the information we are providing helps you make your determinations. There are excellent resources available to you freely on the internet provided by WSIA and others that aggregate state leniency orders. The link below is one example that may be helpful when determining the appropriate actions.

- [WSIA Compliance Chart on COVID-19 Moratoriums and Premium Refunds](#) (follow link after first paragraph)

Our position on notices of cancellation due to non-payment of premium has been to follow both mandates and recommendations, regardless of application to Surplus Lines companies. It has been our goal to keep guidelines as clear and as fair as possible for our insureds.

With this information in mind, we have created the below chart that will show our preferences toward providing our insureds increased leniency regarding handling the non-payment of premium for a financed account. The information provided is not intended as legal advice or to replace our licensed surplus lines agent's analysis, independent judgement, and implementation of applicable laws/guidance.

Century Insurance Group Notice of Cancellation due to Non-pay on Premium Financed (PFC) Policies		
Leniency Order	Leniency Period Applies to PFCs?	Century's Preference for Leniency Provided
Mandatory	Yes	Send notice of cancellation after applicable leniency period expires; Effective date of cancellation shall be after applicable grace period.
	Silent or Unclear	Send notice of cancellation after applicable leniency period expires; Effective date of cancellation shall be after applicable grace period.
	PFCs are Explicitly Exempted	Follow normal state guidelines and procedures for cancellation
Voluntary or Advisory	Yes	Send notice of cancellation after applicable leniency period expires; Effective date of cancellation shall be after applicable grace period.
	Silent or Unclear	Send notice of cancellation after applicable leniency period expires; Effective date of cancellation shall be after applicable grace period.
	PFCs are Explicitly Exempted	Follow normal state guidelines and procedures for cancellation
No Notice on Leniency Issued	No Notice Issued	Follow normal state guidelines and procedures for cancellation

Thank you for your partnership and support. If you have questions, contact your underwriter or:

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