



Century Security Updates: Protecting Personal Information

Century Implements Policy Encryption for Increased Protection

Century continuously reviews systems and processes aimed at protecting our agency partner's and insured's private data, as such Century recently deployed the following policy services updates:

- Policies and other documents will now be sent as PDFs allowing increased security to protect private information
- Before being emailed, policy documents will be scanned for protected and private information. When such information is present or referenced, the email will be encrypted so only the intended recipient can access the documents
- Most policies and documents will not require encryption, however, **all Garage policies containing or referencing vehicle identification and license numbers will always be encrypted**
- Recipients of encrypted emails may access the contents by signing in and creating a password or by selecting a one-time use passcode (see screenshot below)

Encrypted message

From
PolicyServices@centurysurety.com

To

To view the message, sign in with a Microsoft account, your work or school account, or use a one-time passcode.

 Sign in

 Use a one-time passcode

Cyber threats are not going away, but Century will remain diligent and proactive in our cyber security efforts. Please contact your underwriter if you have any questions or concerns.

